



QUALITY POLICY

MESA, Sagl is committed to exceed customer expectations by being proactive in providing quality total solutions. It is this customer driven policy that provides the incentive for continuous quality improvement of our products and services.

All of our commitments, actions and products are recognized as an expression of quality.

Our most important measure of quality is the satisfaction of our customers. We aim at maintaining their full confidence in MESA as a supplier. Each delivery creates a recommendation for further business.

Continual improvement and customer satisfaction are the personal responsibility of each employee.

The achievement of these quality goals and, consequently, our overriding goal to continue operating as a competitive and successful enterprise, will be determined by our resources, by our organization and above all by our attitude and passion to quality.

Company Management of MESA Sagl is committed to:

- Establish goals and measurable indicators, during the periodic management review in order to adequately monitor their organization;
- Communicate and share the objectives with all staff;
- Maintain and continually improve the effectiveness of the MESA Management System, intended to pursue the continuous improvement of business performance, workmanship and services given the perspective of sustainable development, respecting the needs of customers, the protection of workers and requirements and standards mandatory and enforceable;
- Disseminate and support the resources and the most appropriate means to this company policy, constantly monitoring its implementation;
- Encourage each person in the company to promote ideas and initiatives aimed at achieving the business objectives to support the improvement of the company.

Date: 24 February 2017

CEO
Enrico LABELLA